



# Your Guide to Getting LIVMARLI<sup>®</sup> (maralixibat) oral solution

The **Mirum Access Plus (MAP)** program is here to provide personalized support and education—and to help you get your medicine as quickly and efficiently as possible. When you enroll in MAP, you are provided with a dedicated team, including a MAP Navigator and a MAP Coordinator.

## Your MAP Navigator will:

- Explain the process of getting the prescribed medicine for you or your child
- Keep you informed at every step of the process and connect you to a MAP Coordinator when needed
- Provide you with educational information and connect you with support groups
- Offer tools and resources to help you talk with your doctor, build a support system, track symptoms, and more

In addition to enrolling in the program, you can take advantage of **MAP Mobile**, a communication tool that allows you to conveniently interact with the program through your mobile device.

Get started today by calling us at  
**1-855-MRM-4YOU (1-855-676-4968)**  
Monday to Friday | 8:00 AM to 8:00 PM ET

# Starting on

## LIVMARLI® (maralixibat) oral solution

You and your doctor decided LIVMARLI is right for you or your child. Now, you can expect the following steps to make sure that your medicine is covered by your health plan and that it's delivered when and where you need it.

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### Step 1: Your Doctor Prescribed LIVMARLI

Your doctor has completed the LIVMARLI Patient Enrollment Form, which means you're one step closer to getting the prescription for you or your child. Now, it's important for you to do the following:

- **Confirm your insurance information.** To speed up the process, call the MAP team at 1-855-MRM-4YOU (1-855-676-4968) to make sure your insurance and prescription drug benefit information are correct. Or, use MAP Mobile to provide your health plan information electronically
- **Enroll in MAP.** Get the most out of the services and resources offered to you by enrolling in MAP. By signing up, you can take advantage of personalized support and education, as well as MAP Mobile, at no cost to you

\*Pay as little as \$10 per fill for commercially insured patients. Subject to program terms and conditions.

†Drug free of charge through the Mirum Patient Assistance Program (PAP) if you are uninsured or your health plan does not offer coverage. Subject to program terms and conditions.

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### Step 2: Insurance Coverage Determination

You may have insurance questions. MAP can help. At this step, your dedicated MAP Navigator will put you in touch with a MAP Coordinator, who specializes in all things insurance related.

#### The MAP Coordinator will perform a benefit verification that:

- Checks your insurance coverage of LIVMARLI
- Determines whether a coverage authorization (CA) is required by your health plan
- Provides financial support options that may help with out-of-pocket costs for eligible patients, such as a \$10 savings program\* or receiving the drug free of charge†

Once your insurance information is received, MAP will determine your insurance coverage within 3 to 5 business days.

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### Step 3: Coverage Authorization (CA) Approval Process

Your health plan may require a CA—and MAP is here to assist with this process. A CA requires your doctor to contact and receive approval from your health plan before your health plan will cover a certain prescribed medicine, such as LIVMARLI. If needed, MAP will work with your insurance plan and your health care team to make sure the right paperwork is filled out.

#### Your doctor is then responsible for the following:

- Complete all sections of the plan-specific CA form
- Submit the CA paperwork to your health plan

The time for your doctor to submit the completed CA form and for your health plan to make a coverage decision can take between 5 to 10 business days.

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### Step 4: Appeal a Denied CA, if Necessary

CA is a routine process, and a CA request that is properly submitted and supported will often lead to a favorable coverage decision. However, if for some reason a CA is denied, you have the right to file an appeal.

**In the event of a denial,** MAP will share potential options for the appeals process with you and your doctor.

#### If the appeal is denied, MAP will:

- Determine eligibility to get LIVMARLI free of charge through the Mirum Patient Assistance Program (PAP)
- In order for MAP to evaluate PAP eligibility for you or your child, be sure to have your and your doctor's portions of the PAP application completed in a timely manner. Once all forms are submitted, PAP eligibility decisions can usually be made within 3 business days

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### Step 5: LIVMARLI Ships to You

Now it's time for LIVMARLI to ship to your doorstep. Here's what you can expect with delivery, refills, and ongoing support:

- **Expect a phone call from the MAP pharmacy.** The pharmacy must speak with you to confirm your shipping information before they send your medicine. So, to avoid any shipment delays, be sure to respond to this phone call. The MAP pharmacist will coordinate overnight shipment of your medicine and go over instructions for taking LIVMARLI
- **Answer questions as needed.** MAP pharmacists are available 24 hours a day, 7 days a week to answer your questions about LIVMARLI
- **Never miss a dose.** MAP will proactively contact you for refills. MAP will also work with your doctor to resolve any insurance requirements that may be needed for refills of your medicine



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